

**BELOW MINIMUM SETUP FEE**

We charge a "Below Minimum Setup" fee of \$20 per location for orders below 23 pieces. There is no setup fee for orders over 24 pieces.

**SPECIALTY INK AND DISCHARGE**

Specialty inks (including Water-Based, Metallics, Glitters, & Shimmers) are available at an additional rate of \$0.25 per print. Each ink has its own strengths and weaknesses, so please consult with us before finalizing your order.

Discharge ink is available at a 50% increase of standard printing costs. Garments must be 100% Cotton AND approved by Ambrose staff.

**CUSTOMER PROVIDED GARMENT FEE**

Yes, you can provide your own garments!

**We charge \$1/garment and they must be approved by Ambrose.**

When you drop off your garments a member of Team Ambrose will count them in with you, as well as in Pre- & Post-production, to ensure accuracy.

**Our 2% "Oops" Rate**

With all production, mistakes happen. Our shop standard is a 2% Burn Rate. When you provide your own garments, ***you are taking on that risk***, so please bring extras. We can either give you the extras back or print them. If we go over 2% then we will do what we can to make it right.

**PICK-UP**

When your order is ready for pick-up, we'll inform you via email or phone call! We're open 9am-5pm, Monday-Friday, so feel free to stop by and pick up your order at your earliest convenience.

**DELIVERY**

For delivery we charge \$35 for any drop-off location that is within a 10 miles radius of Ambrose's address. Anything farther than that and we tack on \$1.50/mile

**SHIPPING**

- We are able to ship and use either USPS or UPS
- We will not know the exact cost of shipping until completion of project.
- Cost of shipping will be included with invoice.